



# Looking Out For You

A Newsletter for Clients of **PHILIBERT SECURITY SYSTEMS, INC.**

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**PHILIBERT'S  
FEATURED  
CUSTOMER**

## APA Commended for its TLC

**H**omeless animals need all the help they can get, and the APA does more than their part to make that happen. Their services include an adoption agency, a veterinary clinic, a "lost-and-found" center, and even educational programs for both children and adults. The Animal Protective Association of Missouri, a not-for-profit charitable organization located on 1705 South Hanley Road, has dedicated its energy to sup-



porting the happiness and health of household pets since its emergence in 1922.

A total of 10,000 animals are brought in yearly to the APA's shelter or clinic. Serving only cats and dogs, one of the company's primary tasks is to find loving homes for these poor pets who were abandoned or born in the streets. A safe, warm, and healthy environment is provided for the animals until they can be adopted

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## APA COMMENDED

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by a caring family.

While our furry friends are awaiting adoption, they are under the care of the APA's veterinary clinic, which services both their current residents and outside patients. The APA provides low-cost flea treatment, heartworm medication, vaccinations and treatment for minor illnesses. No appointments necessary, they work on a "first-come, first-serve" basis. People may bring their pets anytime during business hours.

Of course, not every animal sheltered at the APA is homeless. The lost-and-found department takes in over 300 cats and dogs each month, and all are included in the frequently-updated list found at [www.apamo.org](http://www.apamo.org), a site designed to help the public find their missing pets.

Another way the APA shows its dedication to the human-animal bond is with its educational programs, which cover issues of animal abuse. Classes are open to both children and adults, and include topics such as teaching kids the problems of pet over-



population, the bond between people and animals, dog communication, and how to help fight animal cruelty. The classes are taught through personal instruction, books, and videos. Not to mention, the APA has an extensive resource library that includes a wide variety of animal-related information.

While the staff of the APA sees to their residents' safety during the day, Philibert Security keeps a watchful eye

throughout the night, protecting all the helpless animals from intrusion and fire. Philibert has been giving our customers peace of mind for the past 37 years, with many more to come.

"We couldn't be happier with Philibert." Becky Krueger, the Director of Public Relations of APA, states. "We appreciate the quick response time, the friendly customer service and feel comfortable knowing they are looking out for us!"



## Gravity Payments Partners With Philibert Security Systems

On August 12th, 2008, Gravity Payments partnered with Philibert Security Systems in order to bring them secure credit card processing, during a time when credit card information security has become a critical issue. According to the National Federation of Independent Businesses, 57% of small businesses do not see securing customer data as something that requires formal planning, 39% of small businesses rely on common sense to keep data safe, while 61% of small businesses have never sought out information about



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# EYE SURGEON HAS AN EYE FOR DETAIL

Most of us have thankfully seen our share of gun-wielding safely on the other side of a television screen. To watch as one angrily points a pistol or something as monstrous as a .44 magnum in the face of the other person can trigger the conscience to feel sorrow or relief he or she isn't in the victim's shoes.

For Dr. Therese Alban, a customer of Philibert Security, this horrid scenario became a reality.

Therese Alban, who is a doctor in ophthalmology, drove home from work and pulled into her garage one Sunday evening around nine o'clock. All seemed well up until a mysterious figure appeared behind her passenger-side window: a burglar with a gun pointed directly at her from the other side of the glass, demanding she hand him her purse. On reflex, she locked the doors and immediately cell-phoned 911, reporting a robbery as the thief moved around the side of the vehicle over to her driver's seat window. He then grabbed an object to break through the glass, confiscating her bag and then finally taking off out of her garage and into the night.

"He was dead set on getting that purse," said Dr. Alban, "even if it meant breaking into the car. I was on the phone with 911 while he was attacking me. He didn't even bother to grab my phone while he was at it. He must not have been very smart."

Police response time was astounding, as was the capturing of the event by the camera system installed by Philibert. Sure enough, once the burglar

was seen holding up the door to get through underneath, and then one minute later dashing out with a bag in his hands, it was evident that this fellow

was not just some old chum who decided to make a sixty-second-long surprise visit. Even with a good attorney it would be extremely hard not to be convicted, when a jury can plainly see the crime unfolding in living color, not to mention Dr. Alban picking the person out in a line-up.

When all suspects had been apprehended and her purse had been returned, she had identified the fifth man in the line-up as the perpetrator, and also identified the gun that he had used. As it turned out, she had her life threatened by a toy gun, which is still a felony.

"I'm very grateful that I'm safe," she said. "We've been with Philibert Security for three years and I'm very satisfied."

Dr. Alban was very lucky. We at Philibert always recommend that when being confronted with a weapon, always remain as calm as possible giving the person what they want in hopes of getting them to leave in a quick fashion. However if they try to force you to go with them, most experts believe you are better off to make as much noise and fight back than to be taken to an isolated location where help would be unavailable. If you are hurt, you are better off to be in an area where you can be discovered quickly.

We are very pleased the way it turned out for Dr. Alban.



## GRAVITY PAYMENTS

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properly handling and storing customer information. Many merchants are finding out the hard way, with a fine for data breaches ranging from under \$1 per compromised card to over \$100 per compromised card.

### DID YOU KNOW...

Ben Philibert, Owner of Philibert Security Systems, stated, "Keeping our customers' information safe and secure was our main reason for choosing Gravity Payments. We also enjoy the local customer support and competitive pricing they provide."

James Diel, President of Gravity Payments, said, "With personal information security being such a hot topic, we are proud to help businesses stay on the cutting edge by providing products and services that assist in the secure processing and storage of data. As a home and business security company, it was very important to Philibert that the vendor they chose would provide them with the peace of mind that their customers' credit card data was stored safely in a PCI compliant environment. Gravity did that for them and can do it for others."

### ABOUT GRAVITY PAYMENTS...

Launched in 2004, Gravity Payments is one of the fastest-growing payment processing companies in the United States. They are a full-service payment processor that handles credit, debit, and gift cards, as well as check processing and e-commerce solutions. Gravity Payments' clientele include small- and medium-sized businesses that are primarily restaurants and retailers. Gravity Payments has doubled its customer base and revenue every year it has been in business, and currently processes over \$1 billion dollars per year in payments.

## A Recipe From Kathy's Kitchen

### HOT FUDGE PUDDING

- 1 cup of all-purpose flour
- 3/4 cup of sugar
- 6 tablespoons of baking cocoa, divided
- 2 teaspoons of baking powder
- 1/4 teaspoon of salt
- 1/2 cup of milk
- 2 tablespoons of vegetable oil
- 1 teaspoon of vanilla
- 1 cup packed with brown sugar
- 1 3/4 cups of hot water



Preheat oven to 350 degrees. In a medium bowl, combine flour, sugar, 2 tablespoons of cocoa, baking powder, and salt.

Stir in the milk, oil, and vanilla until smooth.

Spread in ungreased 9-inch square baking pan.

Combine brown sugar and remaining cocoa.

Sprinkle over batter. Pour hot water over all. Do not stir.

Bake at 350 degrees for 35 to 40 minutes.

Serve warm.

Top with whipped cream or ice cream.

## Products & Services

WaterCop is an automatic shut-off system equipped with wireless sensors that can be placed throughout the home in areas of concern, bathrooms, near washing machines, dishwashers, etc. You can use manual shut-off switches that can shut the water off by remote control. For a free brochure on the WaterCop, contact our sales dept. at 314-962-2000 ext. 108.



### ATTENTION CUSTOMERS...

Daylight savings time will begin next month on March 8. Please save this list of steps on how to set the correct time for your keypad. Included are instructions for both DSC and Radionics.

**FOR DSC 4000 SERIES:** Enter Master Code to bring up sub group, then press 4 to enter the correct time in military format. When done, press # to exit or/then press 5 to change the date. Enter date in 6-digit form (example 10-28-07 for October 28, 2007).

**FOR OTHER DSC PANELS:** Press \*, 6, Master Code, 1, then enter new time and date in military time along with 6-digit date.

### FOR RADIONICS 7212, 7412, 9112, 9412:

This system uses a 12-hour, AM/PM format.

1. Ensure that your command center is at idle text.
2. Press the COMMAND bar. The display shows SYSTEM COMMAND.
3. Press the 4 key, followed by the 5 key.
4. The display shows ENT TIME. Enter the correct time and press ENT.
5. AM? displays. If you wish to choose AM, press ENT. If you wish to choose PM, press NEXT to display PM? Press ENT.
6. The display shows ENT DATE. Enter the correct date and press ENT.
7. The new time and date appear in the display.
8. To return to the idle text, press ESC.